**COVID-19 Resources**

Do you have questions? Do you need help or advice?

Following are non-profit and government organizations that offer answers and/or help.

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**Operation Hope**

Call the Hotline:

**1-888-388 HOPE (4673)**
or register for virtual financial recovery coaching: *Hope Inside Disaster COVID-19-Response*

[operationhope.org](http://operationhope.org)

**SFEPD**

Society for Financial Education & Professional Development, Inc.

703.920.3807 / sfepd.org

**UNIDOS – US**

(formerly La Raza)

Raul Yzaguirre Building

1126 16th St., NW Ste. 600

Washington, DC 20036

202.785.1670 / unidosus.org

**National Community Reinvestment Coalition (NCRC)**

A grassroots member organization to create opportunities to build wealth.

740 15th St., NW Ste. 400

Washington, DC 20306

202.628.8866 / ncrc.org

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**Consumer Financial Protection Bureau (CFPB)**

This agency regulates the offering and provision of consumer financial products or services under the federal consumer financial laws and educates and empowers consumers to make informed financial decisions.

Additionally, the CFPB is providing consumers with timely information and resources to protect and manage their finances during the COVID-19 crisis. If you are facing financial difficulties as a result of the pandemic, use our resources to protect and manage your finances.

**Financial resources for consumers**

**Protect yourself financially** – Here are resources to protect yourself financially. Read in English, Leer en Español (Updated 3/16/20)

**Consumer complaints** – The CFPB has built a robust and technologically forward complaint process that handles approximately 30,000 complaints monthly. CFPB will continue to send your complaints to companies to help you get the response you need. (Updated 3/17/20)

**Protecting your credit during the coronavirus pandemic** – Your credit reports and scores play an important role in your future financial opportunities. Learn how to manage and protect your credit. (Updated 3/19/20)

**Dealing with debt: Tips to help ease the impact** – Resources to address issues related to debt collection. (Updated 3/20/20)

**Tips for financial caregivers** – Resources for financial caregivers helping people who cannot manage their money or property themselves during the coronavirus pandemic. (Updated 3/20/20)

855-411-2372

8 a.m. to 8 p.m. ET, Monday through Friday. 180+ languages available.

[www.cfpb.gov](http://www.cfpb.gov)

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For additional resources, visit WISER’s website at [www.wiserwomen.org](http://www.wiserwomen.org)